

Terms and Conditions

This website is owned and operated by Support-End-Of-Life, LLC with Jennifer (Jen) Schwarz acting as agent thereof. These Terms set forth the terms and conditions under which you may use our website and services as offered by us. This website offers services for the emotional and practical support for end of life concerns via telephone and/or Zoom sessions. By accessing or using the website of our service, you approve that you have read, understood, and agree to be bound by these Terms.

At this time, the services of End of Life Doulas are not government licensed or regulated. Those services offered by Support-End-Of-Life, LLC and /or Jennifer (Jen) Schwarz acting as agent thereof are not meant to be considered as, or to replace, treatment by licensed medical or mental health providers. Support-End-Of-Life, LLC and/or Jennifer (Jen) Schwarz acting as agent thereof may deny services at any time if in their opinion, these services will not be a benefit to you. Any payments received for sessions denied by Support-End-Of-Life, LLC and/or Jennifer (Jen) Schwarz acting as agent thereof, will be refunded to you.

In order to use our website and/or receive our services, you must be at least 18 years of age, or of the legal age of majority in your jurisdiction, and possess the legal authority, right and freedom to enter into these Terms as a binding agreement, or be a minor in the presence of your legal guardian who will enter into this binding agreement on your behalf. You are not allowed to use this website and/or receive services if doing so is prohibited in your country or under any law or regulation applicable to you.

When purchasing a service, you agree that: (i) you are responsible for reading the full item listing before making a commitment to buy it: (ii) you enter into a legally binding contract to purchase an item when you commit to buy an item and you complete the check-out payment process.

The prices we charge for using our services are listed on the website. We reserve the right to change our prices for products displayed at any time, and to correct pricing errors that may inadvertently occur. Additional information about pricing and sales tax is available on the payments page. Kama'aina pricing refers to special pricing for residents of the state of Hawai'i and will be specified and agreed upon between Support-End-Of-Life LLC, and/or Jennifer (Jen) Schwarz acting as agent thereof, and purchaser, prior to purchase of services. The fee for the services and any other charges you may incur in connection with your use of the service, such as taxes and possible transaction fees, will be charged at check out.

We may, without prior notice, change the services; stop providing the services or any features of the services we offer; or create limits for the services. We may permanently or temporarily terminate or suspend access to the services without notice and liability for any reason, or for no reason.

We may permanently or temporarily terminate or suspend your access to the service without notice and liability for any reason, including if in our sole determination you violate any provision of these Terms or any applicable law or regulations. You may discontinue use

and request to cancel your account and/or any services at any time. Full refunds will be made to you for sessions canceled with 24 hour notice or otherwise agreed upon with Support-End-Of-Life, LLC and/or Jennifer (Jen) Schwarz acting as agent thereof.

You agree to indemnify and hold Support-End-Of-Life, LLC and/ or Jennifer (Jen) Schwarz acting as agent thereof, harmless from any demands, loss, liability, claims or expenses (including attorneys' fees), made against them by any third party due to, or arising out of, or in connection with your use of the website or any of the services offered on the website.

You agree to voluntarily release, forever discharge, and agree to hold harmless and indemnify Support-End-Of-Life, LLC and/or Jennifer (Jen) Schwarz and her agents,, successors, heirs, from any and all liability , claims, demands, actions or rights of actions related to the use of the services offered by this website including anything allegedly attributable to negligent acts or omissions.

To the maximum extent permitted by applicable law, in no event shall Support-End-Of-Life, LLC and/or Jennifer (Jen) Schwarz acting as agent thereof, be liable for any indirect, punitive, incidental, special, consequential or exemplary damages, including without limitation, damages for loss of profits, goodwill, emotional, medical, psychological and/or other intangible losses, arising out of or relating to the use of, or inability to use, the services.

To the maximum extent permitted by applicable law, Support-End-Of-Life, LLC and/or Jennifer (Jen) Schwarz acting as agent thereof, assumes no liability or responsibility for any (i) errors, mistakes, or inaccuracies of content; (ii) personal injury or property damage, of any nature whatsoever, resulting from your access to or use of our services; and (iii) any unauthorized access to or use of our secure servers and/or any and all personal information stored therein. Support-End-Of-Life, LLC and/or Jennifer (Jen) Schwarz acting as agent thereof regard all personal data and/or information from clients as highly confidential and private.

We reserve the right to modify these terms from time to time at our sole discretion. Therefore, you should review these page periodically. When we change the Terms in a material manner, we will notify you that material changes have been made to the Terms. Your continued use of the Website or our services after any such change constitutes your acceptance of the new Terms. If you do not agree to any of these terms or any future version of the Terms, do not use or access (or continue to access) the website or the services.

You agree to receive from time to time promotional messages and materials from us, by mail, email or any other contact form you may provide us with (including your phone number for calls or text messages). If you don't want to receive such promotional materials or notices – please just notify us at any time. Personal information provided to Support-End-Of-Life, LLC and/or Jennifer (Jen) Schwarz acting as agent thereof will not be sold or given to other commercial entities.

These Terms, the rights and remedies provided hereunder, and any and all claims and disputes related hereto and/or to the services, shall be governed by, construed under and enforced in all respects solely and exclusively in accordance with the internal substantive laws of [Hawai'i County, Hawai'i, without respect to its conflict of laws principles. Any and

all such claims and disputes shall be brought in, and you hereby consent to them being decided exclusively by a court of competent jurisdiction located in [Kona, Hawai'i The application of the United Nations Convention of Contracts for the International Sale of Goods is hereby expressly excluded.